




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.



Report Outages

Power, Downed Line or Streetlight

877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Apr 2024



Learn More About the Quality of BWL Water

Every year, the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.

To view the BWL 2023 Water Quality Report, visit lbwl.com/WaterQualityReport or use the QR code below to view it now.

If you would like to receive a paper copy, please contact BWL Environmental Services at 517-702-6360.

To learn more about BWL's water, visit lbwl.com/water.



LANSING

Earth Month is Here!

If you're looking for an easy, free way to celebrate Earth Month – even get a little extra cash on the side – don't miss out on our Appliance Recycling program. As a BWL customer, you're eligible to receive cash back for your old, working-condition appliances, and we'll pick them up for free. Plus, you could receive additional rebates with the purchase of new, qualifying ENERGY STAR® appliances.

Why Recycle?

Some appliances require special care when it comes to disposal. For instance, the refrigerants from your home freezer or fridge are required to be removed by law. Recycling your appliance also helps reduce the amount of waste in landfills and conserve resources such as metal and other components in your appliance.

Schedule Your FREE Pick Up

Our Hometown Energy Savers® Appliance Recycling program takes the stress out of recycling your old appliances. Simply schedule your pick up with one of our team members and get between \$25-\$50 for your qualifying appliance. Our team will take care of responsibly recycling your home appliances, and you'll walk away with a little extra cash in your pocket and a head start on some spring cleaning!

Eligible appliances include:

- Refrigerators (Full Size & Compact)
- Chest Freezers
- Compact Freezers
- Room Air Conditioning Units
- Dehumidifiers

Customers may recycle up to two appliances. For a full list of eligibility requirements, please visit lbwl.com/appliancerecycling and give us a call at (800) 573-3503 to schedule your free pickup today.

When you're ready to replace your old appliance, our ENERGY STAR Appliances program provides rebates from \$25 - \$100 on qualified washers and dryers, new refrigerators and freezers, room air purifiers, dehumidifiers and more! Visit lbwl.com/appliances for a full list of rebates.

Recycle 2024 Rama

**Join us for Greater Lansing's
one-day recycle event!
Recycle Rama 2024 will take
place on Saturday, April 20
from 9am-2pm at the Ingham
County Health Department.
To help collect and repurpose
tons of hard-to-recycle items,
sign up to volunteer at
bit.ly/recyclerama2024.**



Falcons Are Back!

The peregrine falcons are back at our Eckert and Erickson plants for spring! We're already seeing eggs being laid and hatching is expected to happen mid-April. Be sure to check out the cameras and watch at lbwl.com/falconcam.

