

1. You may register and customize your new RAVE account by going to the Lansing Board of Water & Light’s website <https://www.lbwl.com/ready> .
2. Once on the website, under the Preparedness section there is a blue box with a “Register Here” button

HOME | EMERGENCY RESPONSE & PLANNING

Emergency Response & Planning

Outage Center

- > Outage Map
- > **Emergency Response & Planning**
- > Outage Center Mobile App
- > Outage Credit
- > Mast Repair & Payment Program
- > Damage or Loss of Property

The BWL is always looking ahead to be prepared for any kind of emergency that comes to the greater Lansing region. Restoring your utilities quickly and safely is one of our top priorities.

Emergency Efforts

 Mitigation	 Preparedness	 Response	 Recovery
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Mitigation

We can all play a part when it comes to mitigating circumstances that may pose a potential risk. As customers, your awareness and ability to report problems in our service area are critical to a quick response to – or possibly preventing – a crisis.


Vegetation Management

Trimming trees is another way to prevent power outages, which can bring down power lines during strong winds. Our tree trimming program has reduced the number of tree-involved incidents within our service area. If you’re planning to trim trees near any power lines, we urge you to consult a professional tree-trimming service. Pole-to-pole overhead power lines carry high-voltage electricity that can seriously or fatally injure you.

[LEARN MORE ABOUT TREE TRIMMING](#)

Preparedness

One way you can be prepared is to sign up for BWL's emergency alerts through the RAVE platform.

 [REGISTER HERE](#)

3. Your Rave SMART 911 account

You will be presented with 2 options; [Sign Up](#) or [Sign In](#)

If you do not have a Rave SMART 911 account already, you will need to create one. Otherwise, sign in and go to your notifications section.

Sign In

* = required field

User ID *

Password *

Remember User ID

[SIGN IN](#)

Sign Up Today

Please opt in to receive emergency alert notifications from the Lansing Board of Water & Light. A tutorial on how to register and maintain your profile information is available at <https://www.lbw.com/ready>

[SIGN UP NOW](#)



Select Language ▼

Already have an account?

[SIGN IN](#)

Sign Up Now

Welcome to Lansing Board of Water & Light Alerts

Please opt in to receive alert notifications from the Lansing Board of Water & Light, MI

* = required field

First Name *

Last Name *

Receiving Assistance Someone is assisting me in setting up my account ?

Email Address

User ID *
We recommend using your email address for your User ID.

Password *

Confirm Password *

Phone number *

Phone type * Mobile Other (Land Line, VOIP, Cable)

Group Code (OPTIONAL): ?

* I agree to the [Terms of Use](#).

Password Requirements

- 8 or more characters
- at least 1 lower case letter
- at least 1 upper case letter
- at least 1 number
- at least 1 special character or symbol

[CREATE ACCOUNT](#)

4. Build your account profile by adding information to the sections displayed on your page. Below are a few example sections.

The screenshot displays the user profile interface for the Lansing Board of Water & Light. At the top, there is a navigation bar with 'Profile', 'Alerts', 'Account Settings', and 'FAQ'. The main content area is divided into several sections:

- Profile Summary:** Shows a greeting 'Hi, Name', a profile strength bar at 82%, and an 'IMPROVE PROFILE' button.
- People / Household:** A section with a '+ ADD' button and two entries. Each entry includes a photo placeholder, a name field, and links for 'Edit Basic Info', 'Edit Details and Medical Info', and 'Remove'.
- Addresses:** A section with a '+ ADD' button and three entries. Each entry includes a photo placeholder, an address field, and links for 'Edit Basic Info', 'Edit Details', and 'Remove'.
- Alerts:** A section titled 'Alerts' showing 'You are currently opted into: Emergency Notifications from Lansing Board of Water & Light, MI' and 'You are eligible for:' a list of services including 'Emergency Notifications from John Lemansky Demo Site', 'Conference Blast Request', 'First Responders', 'test1', 'CSBSJU SMS Demo', and 'Eaton County 911 Alerts'. An 'Opt-in now' link is also present.
- Preferences:** A section titled 'Preferences' showing 'You are currently opted into:' two options: 'Sharing your profile to support emergency preparedness' and 'Sharing your profile when you dial 9-1-1'. An 'Edit Preferences' link is at the bottom.

Profile | Alerts | Account Settings | FAQ

Alerts

Please set your preferences by checking all options that you wish to enable.

Notification Preferences

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

Select the contacts you want to receive alerts. I prefer to receive alerts in: English

Notification methods:

Email, Phone, Text

Select how you will receive each notification option.

This section may differ based on your provided profile addresses

Notification	Text	Voice	Email
<input type="checkbox"/> Emergency Notifications from John Lemansky Demo Site <input type="checkbox"/> Conference Blast Request <input type="checkbox"/> First Responders Anyone with AED / CPR / First AID training is encouraged to opt-in <input type="checkbox"/> test1 <input type="checkbox"/> CSBSJU SMS Demo	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> Eaton County 911 Alerts Notifications from Eaton County 911. <input checked="" type="checkbox"/> Emergency Alerts (excluding traffic notifications) Receive alerts from Eaton County 911, EXCLUDING more routine traffic messages. You may select the traffic list to also receive traffic updates. <input checked="" type="checkbox"/> Traffic Alerts Receive 24/7 notifications of traffic closures impacting freeways and major roads/streets in Eaton County. <input checked="" type="checkbox"/> Weather Alerts Receive all weather watches, warnings, and advisories for Eaton County.	<input type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Emergency Notifications from Lansing Board of Water & Light, MI <input checked="" type="checkbox"/> Severe Weather Alert Notifications Severe Weather Alert Notifications are sent in the event if / when Flood, Severe Thunderstorm and / or Tornado Warnings are distributed by NOAA for your monitored area. <input checked="" type="checkbox"/> Non-Severe Weather Alert Notifications Non-Severe Weather Alert Notifications are sent in the event if Excessive heat/cold warning/watch, Flood/Flash flood watch, Severe Thunderstorm, Tornado, or Wind chill watch are distributed by NOAA for your monitored area.	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

SAVE

CANCEL

By using the BWL registration link BWL notification options become available to you