




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight

877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

June 2024

BWL CONNECTIONS

Summer is Here: Is Your AC Unit Ready?

Is your home's air conditioning system ready to take on hot, humid summer days? While having a contractor perform an annual inspection and tune-up of your home's HVAC system is recommended, sometimes a full system replacement can be a better fit for your home's energy needs.

The good news is as a Lansing Board of Water & Light customer, you're eligible for cash rebates on upgrades to your home's HVAC system and your purchase of a new room air conditioner. As an added bonus, get an additional rebate through June 30 for having your central air conditioner checked and tuned up by a professional.

When should you purchase a new cooling system?

According to ENERGY STAR®, if your heat pump or air conditioner is more than ten years old, it's time to consider a replacement. Making the switch could help you save 20% to 40% of your home's cooling costs by using a more energy-efficient system.

cont. inside

cont. from the front

There are other ways to tell if it's time to upgrade, such as frequently needing repairs, higher energy bills or humidity problems in your home.

Hometown Energy Savers® Rebates for Upgrades and Tune-Ups

Installing an efficient new central air conditioning system or air-source heat pump system could get you between \$100-\$600 in rebates, while purchasing a new mini-split air-source heat pump system could get you up to \$500. If you're purchasing a new room air conditioning unit, you could get \$25 back for buying an ENERGY STAR certified model.

Don't need a new system but still need to get your annual tune-up in? Don't wait! BWL's Hometown Energy Savers® program is offering a \$75 central air conditioning tune-up bonus rebate through June 30, 2024. Starting July 1, you can qualify for the regular \$50 rebate.

Ready to save?

Visit lbwl.com/hvac or call 800-573-3503 to learn about all of the rebates and incentives available to you as a BWL customer.



Falcon Banding Day

The BWL hosted its final banding day for four baby peregrine falcons at the retired Eckert Power Station with the Michigan DNR on May 14. The three boys, Blue, Asher and Sonic, and one girl, Marty, join four falcons that also hatched at the BWL's retired Erickson Power Station. The peregrine was recently elevated off Michigan's "endangered" list to "critical," though the BWL will continue to host two nesting sites and live-stream cameras. Check out the photos below from banding day and continue to watch 24-7 at lbwl.com/falconcam.



August 10

Start 9am BWL REO Depot

Register at
lbwl.com/5k

 Lansing Board
of Water & Light
Benefiting:
 McLaren
GREATER LANSING
FOUNDATION



**BWL offices
will be closed
Thursday, July 4
in observance of
Independence Day.**