



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

Round Up
Round up my monthly utility bill to the next whole dollar

Add \$1
Add a dollar to my monthly bill

Round Up and Add
Round up my monthly bill to the next whole dollar and add \$_____

One Time Donation
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Nov 2024

BWL CONNECTIONS

Cash In On Energy Savings!

High energy bills don't just need to be "the cost of business." At Lansing Board of Water & Light, our team is here to help you optimize your business' energy use and find ways to save.

Say your business has a profit margin of 10% and you achieve just \$1,000 in energy efficiency savings - you'd have to produce an additional \$10,000 in revenue to match those savings!

The good news is that it's easy to start saving with BWL's Hometown Energy Savers® program. Commercial & Industrial customers can get cash back on energy-saving upgrades. Are you a small business owner? You may qualify for enhanced incentives!

What types of upgrades qualify?

The short answer: nearly any! If it's equipment that will help your business save energy, it's likely we have a financial incentive available. Some common project types that qualify for incentives include:

- Compressed Air
- Indoor Agriculture
- Lighting
- HVAC

cont. inside

Cash In on Energy Savings

cont. from front

- Refrigeration
- Computer Room Air Conditioning

Do I need pre-approval?

Some projects require pre-approval for financial incentives. If your project includes custom measures, is over \$10,000 in incentives, or is new construction, you may need to apply for pre-approval. Small business owners are in luck—if your business is under 25,000 square feet, pre-approval for incentives is not required.

What are the next steps?

Learn more about the incentives available for your Lansing-based business. Visit lbwl.com/energysavers and scroll down to the “Commercial & Industrial Incentive” section to learn more and get started.

If you have questions or would like to talk through the process with one of our team members, be sure to fill out our online form or call (800) 573-3503.



BWL Sends Crews to FL to Help with Hurricane Relief

On Wednesday, October 9 at 6am, two line crews and one tree crew from BWL headed out of Lansing and made their way down to Florida to help restore power to those without after the hurricanes. We're proud to be a part of public power, answering the call when our fellow public utilities need us. Hometown People, Hometown Power extends further than Lansing!



Our offices will be closed on Monday, November 11 for Veterans Day.

We thank all veterans for their service!



Our offices will be closed on Thursday, November 28 and Friday, November 29 for Thanksgiving. We're thankful for our customers!